

Yassin Gabr

AI AUTOMATION SPECIALIST

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PROFILE

AI Automation Specialist and founder of Opsync AI. I design and build the systems real businesses run on: AI customer-service agents, live operations dashboards, and end-to-end order automation. I work AI-first: I architect the system, direct Claude Code to write the implementation, then test, debug and deploy it myself. Currently running 100+ production workflows (90+ active) across four e-commerce brands, now packaged and sold as a done-for-you system to other Shopify stores. Stack: n8n, Claude Code, Supabase, Cloudflare, and Shopify.

EXPERIENCE

2025 – Present	Opsync AI Founder & AI Automation Specialist - Built end-to-end order automation for figihome.com: Shopify-integrated confirmation, private-courier dispatch, delivery tracking and finance reconciliation, handling 750+ orders/month with near-zero manual intervention - Built a multi-channel AI virtual assistant answering customers 24/7 on Instagram, Facebook Messenger and web chat: live order lookup, product search, voice-note and image understanding, and automatic escalation to a human with ticketing - Designed and shipped three admin hubs (Cloudflare Pages + Supabase) giving each brand live P&L, cash flow, orders, ad spend and inventory in one place, with a built-in AI assistant, replacing the spreadsheets the businesses used to run on - Built the money layer those hubs run on: driver cash tracked to each handover, courier and payment-gateway payouts matched to their orders and fees, double-entry ledger, and AI invoice reading from a photograph - Built an AI product pipeline turning raw phone photos sent to a Telegram bot into finished Shopify listings: generated imagery, SEO copy, variants, and syndication to four sales channels - Built an ads intelligence layer over the Meta API: daily spend, real ROAS measured on collected cash rather than attributed revenue, and a morning digest that names the ads to cut - Architected a shared multi-brand ops layer (one brand-aware courier, WhatsApp and logistics system serving four brands) and the monitoring that keeps it honest: error routing, AI-provider and uptime watchdogs, and a Cloudflare Worker dead-man's switch that alerts within 15 minutes of a total outage - Hardened the platform after an access audit: revoked public write access to 39 database tables, put header authentication on 73 webhooks, and login-gated every admin hub - Shipped a realtime multiplayer web game for the card-game brand (Cloudflare Workers + Durable Objects, bilingual English and Arabic)
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SKILLS

Automation	n8n, AI Workflow Design, Prompt Engineering, Multi-Agent Systems, WhatsApp Business API
Build Stack	Claude Code: JavaScript, Cloudflare Pages & Workers, Supabase / PostgreSQL, Shopify Admin & GraphQL APIs, REST APIs, HTML & CSS
AI Models	Gemini, OpenAI, Claude: vision, transcription, image generation, tool-use agents
Business	Entrepreneurship, Operations Management, Client Relations, Leadership

How I work: the build stack above is **AI-directed, not hand-coded**. I design the architecture, specify the behaviour and direct Claude Code to write the implementation, then I read it, test it, debug it and ship it. My skill is system design, judgement and knowing when the output is wrong; AI is the muscle.

EDUCATION

Bachelor of Business Administration

German International University

2024 – 2028 · In Progress

Major: Entrepreneurship & Managing SMEs

Minor: Investment